

ATT 3 Distributor Service Portal

1. Email Portal

Email is the main contact portal for distributors.

Regions	Email Portal	Country & Area
Low Voltage (100V-120V)	distribution.service@bluetti.com	USA, Canada, JP,etc
High Voltage (220V-240V)	distribution.support@bluetti.com	Europe, UK, AU, etc

2. Hotline Portal

Hotline is the main ESCALATION portal for distributors.

Regions	Hotline Portal	Country & Area
America	+1 800-200-2980	USA, Canada, South of America
Europe	+49 0800 6273016	Germany
UK	+44 8000472906	United Kingdom
Japan	042-705-9357	Japan

3. IM Tools

Dedicated IM group will be set up after the confirmation by both sides of distributors and BLUETTI through IM tools as WHATSAPP / Messenger / Wechat or others.